National Student Survey (NSS) Action Planning 2024/25

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| Reporting Unit |  |
| Lead Name |  |
| Date |  |

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| Introduction |

Feedback from students is a key pillar of the University’s quality assurance processes, informing annual and periodic reviews, and curriculum development. The National Student Survey is an important indicator of the experience of undergraduate students and as such it is imperative that the University takes appropriate and effective action to address the outcomes of the NSS surveys.

Please add/delete rows as necessary throughout the template.

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| Section One - Evaluation of Impact of Actions for 2023/24 |

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| Consider last year’s NSS action plans and complete Evaluation of Impact of Actions Taken |
| Actions | Responsibility | Progress | Evaluation of Impact of Actions Taken (has the action achieved what was intended, if not, what further action is required?) |
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| Section Two – NSS Action Plan for 2024-25 |

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| Flag(What the data highlighted) | Planned action and measure of success | NSS Question | Timeframe | Progress – include how this is being communicated to students and resource needs (e.g. Faculty/IT support) |
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| Section Three - Actions that need to be escalated to the Faculty or University level |

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| Please add here any actions from the evidence available that need to be escalated to the Faculty or University level for consideration or action |
|  NSS Question | Flag (i.e. what the results highlighted) | Escalation Level (Faculty/University) |
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| Section Four – Best or Innovative Practice |

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| Please highlight up to three examples of best or innovative practice identified from the NSS results. If applicable, please indicate where these demonstrate commitment to equality, diversity and inclusivity. |
| Brief description | NSS result(s) that evidence success?  |
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| Programme Coverage for Reference |

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| Programme award and title (e.g. BA/BSc (Hons) X Studies) | UCAS Code  |
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