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# **ARMCHAIR FANS: NEW INSIGHTS INTO THE DEMAND FOR TELEVISED SOCCER**

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## I. INTRODUCTION

The first journal article modelling television audience demand for sport (Forrest, Simmons and Buraimo 2005) focussed on the English Premier League (EPL). Since then there has been a large successor literature on the same theme, embracing both soccer and many other sports. Van Reeth (2020) provides a useful tabulation of studies to date.

Studies in this strand of literature have obvious utility to various stakeholders. Demand equations may be used to inform sports leagues as to the match characteristics favoured by their audiences<sup>1</sup>, with implications for how best to design the formats of their competitions and whether and how to manage issues such as competitive balance. They may also be useful to broadcasters and advertisers, as forecasting tools to indicate likely audience size for upcoming contests, relevant, for example, to pricing decisions for advertising slots. And for economists they provide an opportunity to try to settle important issues in the academic literature, such as the validity of the uncertainty of outcome hypothesis.<sup>2</sup> This should be easier to address in television demand studies than in stadium demand studies because there is no complication from capacity constraints being reached and because the dominance of home fans at physical venues makes it hard to separate out the influence of tastes for uncertainty and tastes for a home win; a wider or national television audience will have less skewed allegiances. Indeed, previous studies of television demand in the context of the EPL have included ‘uncertainty’ in their title (Forrest, Simmons, and Buraimo 2004; Buraimo and Simmons 2015; Cox 2018), indicating their primary motivation. The same

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<sup>1</sup> In elite sports leagues, television audiences represent a much more lucrative source of revenue than stadium attendees. For example, in season 2018-19, the EPL’s revenue from broadcasting rights was almost exactly four times that from ‘match day income’ (Deloitte, 2020, p. 16). A similar business model applies in most American Major League Sport and in cricket’s Indian Premier League.

<sup>2</sup> The uncertainty of outcome hypothesis proposes that interest in a particular sports event will be greater the closer the contestants are in terms of their probability of winning. Its origins may be traced back to Rottenberg’s (1956) notion of ‘competitive balance’. The latter may refer to uncertainty over seasonal outcomes or even to the degree of dominance of particular clubs over time. However the term ‘uncertainty of outcome hypothesis’ generally refers to the level of the individual match.

emphasis is found in the paper titles of television audience studies for other soccer leagues (e.g. Pérez, Puente, and Rodríguez 2016; Schreyer, Schmidt and Torgler 2016) and for other sports as well, for example Formula 1 motor racing (Schreyer and Torgler, 2018), cycling (Van Reeth, 2013) and Australian Rules Football (Dang et al., 2015).

Our reason for returning to such a well-trodden path in the literature is that we acknowledge the utility and importance of the topic but believe that previous modelling has been flawed and that, consequently, conclusions drawn from analyses to date are unsafe. In particular, studies appear often to choose an inappropriate measure for the dependent variable, audience size, and inadequate proxies for player quality and match significance, archetypical conditions of demand included in modelling. In the next section, we shall explain why previously adopted metrics fail meaningfully to capture the underlying concepts of interest and why their use may lead to bias in the estimation of the key variables, including outcome uncertainty. In section III, we propose alternative metrics, drawing on recent advances in the field of sport analytics, advances which have not been reflected to any significant extent in prior literature on mainstream topics in sports economics, such as demand modelling. In sections IV and V, we present our econometric model and results, demonstrating that use of our measures make a material difference to what can be concluded. Section VI completes the paper by commenting on implications of our estimation results for sport and for sports economics.

## II. PROBLEMS IN PRIOR LITERATURE

### A. Empirical framework

Studies of the television audience demand for soccer at the level of the match<sup>3</sup> have generally been framed in terms of a model such as:

(1)  $\text{Ln}(\text{audience size}) = f(\text{player quality, outcome uncertainty, match significance, controls})$ .

In the first paper to model audience size, Forrest, Simmons, and Buraimo (2005) measured outcome uncertainty by the current difference in points per game between the opposing clubs, adjusted to take account of the average points value of home advantage in the league. They reported this measure as significant (though with small effect size).

Nevertheless it may be regarded as a fairly crude measure since it fails to take into account factors influencing prospects for the match which are known to the prospective audience but are not captured by summary statistics of the performances of the two clubs over the whole of the season to date. For example, a club may have strengthened its team by entering the transfer market in the January window precisely because it was dissatisfied with its current position in the standings and its probability of a win in February may then be much greater than its current points total would suggest.

Most recent studies have therefore turned to the betting market to create an indicator of uncertainty, presuming the market to be efficient, with odds capturing all current information relevant to match prospects. Accordingly, the absolute difference in probabilities of a win for the home and away clubs, as implied by the betting market, has been the most

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<sup>3</sup> We account here only for papers aiming to explain variation in audience size across matches. A smaller literature addresses causes of variation within matches, for soccer see Alavy, Gaskell, Leach, and Szymanski (2010) and Buraimo, Forrest, McHale, and Tena (2020).

common measure of outcome uncertainty adopted in recent studies of the demand for televised soccer (e.g. Buraimo and Simmons 2015; Cox 2018; Caruso, Addesa, and Di Domizio 2019; Bergmann and Schreyer 2019). In this paper we do not challenge this consensus and will adopt the same metric in our modelling. However, we identify flaws in all the other elements of (1) and will now address each in turn.

## B. Measuring the dependent variable

There is nothing to which to object in a decision to adopt the natural log of audience size as the dependent variable. However, this begs the question (even if few authors answer it): what is audience size? Van Reeth (2020) draws attention to how ambiguous this term can be. In Europe at least, audience research agencies typically compile estimates for the number of viewers at each minute of each programme of each television channel.<sup>4</sup> Estimates of audience size for a given programme can then refer to the average per-minute audience or to the peak audience or to either expressed as a percentage of all viewing of programmes being broadcast at the time. Nearly all published studies on soccer focus on average per-minute-audience.<sup>5</sup> But this still leaves ambiguity. The headline figure for audience size from the audience research agency will relate to the whole programme whereas the match is only a

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<sup>4</sup> A representative sample of residential households is recruited and a ‘peoplemeter’ attached to each device used to receive programmes. This detects whether a particular programme is playing. The number in the room at the time is collected by asking household members and guests to signal entries to and exits from the room on a hand-held device. All this information is transmitted to the agency, which then counts up the number of viewers (or, more precisely, the number present in a room where the programme is playing) at one minute intervals and then grosses up appropriately to the level of the whole population. In the United Kingdom, viewing by a household member is not included in the figures unless that member has been present for at least three consecutive minutes during the programme. Different such thresholds apply in different European countries.

<sup>5</sup> Schreyer, Schmidt and Torgler (2016) present additional results with ‘audience share’ as the dependent variable. Van Reeth (2020) notes that most American television sport demand studies have ‘TV rating’ as the dependent variable. This is the average audience, as used in European studies but expressed as a proportion of the maximum possible audience. Probably this variation in practice is explained by the availability in America of data for regional markets of different size, enabling comparisons between them.

sub-set of the programme. Almost always, there will also be pre- and post-match content (build-up before kick-off, analysis and interviews after the game).

We know that several studies, including Forrest, Simmons, and Buraimo (2005), used the average audience across the programme rather than during the match as the dependent variable. Some other published papers are not explicit in defining their dependent variable but we suspect that most have used a programme-based measure because anything else is expensive to procure.<sup>6</sup> This is a problem because the duration of the pre- and post-match segments may vary substantially across matches. For example, in the data set we employ here, the mean duration of the post-match segment for weekend matches was 25 minutes; but the standard deviation was 21 minutes and, after one game, the programme continued for 79 minutes beyond the final whistle. Audience size during programmes is known to be appreciably higher while the match is in progress and so including pre- and post-match content in the measurement will tend to shrink the estimate of the average audience for the programme by a greater proportionate amount where the programme has been longer. This will introduce ‘noise’ into the data, making estimation less precise.<sup>7</sup> Worse, it may lead to biased coefficient estimates if the length of the programme is correlated with covariates. Such correlation is plausible, for example broadcasters may schedule longer coverage for a fixture with high ‘match significance’ or for a game featuring popular clubs. This is the first problem which we shall seek to correct in our empirical analysis.

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<sup>6</sup> Pérez, Puente, and Rodríguez (2017) is an exception. The authors appear to have measured average audience size of televised matches in Spain ‘whistle to whistle’ rather than across the full stretch of the programme.

<sup>7</sup> Additional ‘noise’ may be introduced if some preview segments feature advertised interviews with celebrities within or without the sport.

### C. Measuring player quality

Papers in the literature, while often focusing on the importance (or not) of outcome uncertainty, invariably recognise that the quality of play is likely to matter and include in their models a measure intended to capture the level of talent featuring in the particular match. The proxy proposed by Forrest, Buraimo, and Simmons (2005) was the combined wage bill of the two clubs for the season in question (relative to the average for all clubs that season). This ‘standardised wages’ metric has continued to feature in more recent studies (e.g., Buraimo and Simmons 2015; Scelles 2017; Caruso, Addesa, and Di Domizio 2019).

This use of club wage bills is convenient because they are available from clubs’ financial accounts.<sup>8</sup> And the metric may have loose rationale from its underlying assumption that labour markets for talent will be sufficiently efficient for relative wages to reflect relative marginal productivity. However, a number of concerns may be raised. First, published wage bills not only include remuneration for non-playing staff but also cover different squad sizes: unused players increase the wage bill but do not appear on the field and so do not raise the amount of talent to be viewed by the television audience. Second, some of the best paid players may be unavailable to play in a particular match, for example because of injury or suspension or participation in the African Cup of Nations tournament (which removes a significant number of EPL players for up to a month in every second year). Third, wages were set at the time a player signed his contract, typically up to five years before, and so the wage this season may not be an accurate reflection of his current ability. For example, an established high performing player may have agreed a contract four years ago, whilst, following inflation in footballers’ salaries, a less able player may have agreed a more valuable contract in the current year. The wages of these two players will not accurately

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<sup>8</sup> In contrast to North American sports, data on the pay of individual athletes are rarely in the European public domain.



reflect their relative abilities, and level of attraction to the viewers. Further, some transfers-in might have proved misjudged; and some players may have been signed with the club already anticipating a downward age-related trajectory of performance (but with wages smoothed out over the contract duration). Fourth, each club's wage bill is invariant through a season and unresponsive to fresh information being revealed about player and team quality. Indeed, a given annual wage bill may conceal very different wage bills through the season if clubs have bought or sold high value players in the transfer window. Fifth, wage bills for larger market clubs will be expected to be persistently higher than for small market clubs. Use of club fixed effects, to reflect the power of football brands, will then be problematic because of high correlation with wage bills.

Other studies have employed alternative proxies for quality. For example, Schreyer, Schmidt and Torgler (2016) used the sum of the 'transfer values' of the two starting elevens in the match. Although not explicitly stated in the paper, we take these as (crowd-sourced) values from the transfermarkt website. The advantage over club wage bills is that this metric can be based solely on valuations of players taking part in the particular fixture. However, Coates and Parshakov (2020) found that transfermarkt values were biased and failed to reflect playing performance, as measured by simple metrics such as goals scored and assists.

Yet other researchers have attempted to capture quality through a performance metric for the club rather than sum across players, for example, Cox (2018) uses goals scored and conceded in the last six fixtures. This has the disadvantage of failing to account for differences in team composition, and of the strength of opposing teams, between recent fixtures and the present fixture.

It is a contention of this paper that advances in sport analytics now enable player talent in a match to be measured directly, making it unnecessary to rely on imperfect money proxies or ad hoc summary statistics of past team performances. Our measure of quality on

show in the match, to be proposed below, sums ratings of individual players actually taking part, ratings obtained directly from their past on-field contributions and updated at every round of matches. There is then no reliance on strong assumptions about the efficiency of player labour markets or opinion-based transfer valuations and no risk of using stale information. We would expect decisions about whether to view to be based on accurate and up-to-date information generated on the field of play, and captured in appropriate researcher metrics, because it is reasonable to assume that a sizeable proportion of the potential audience follows the sport closely: viewing requires payment of a subscription to at least one broadcasting service, which is likely to limit the number of viewers with only marginal attachment to soccer. We will demonstrate that audience demand does indeed show great sensitivity to our metric and that its employment can make a substantive difference to estimation results.

#### D. Measuring match significance

Match significance refers to the importance of the fixture to seasonal outcomes. As in other major European top-tier divisions, the EPL offers three levels of ‘prizes’ awarded according to league positions at the end of the competition. The club with the greatest number of points becomes Champion. It and the following three clubs in the final standings are awarded the right to participate in the European Champions League in the following season. The bottom three of the twenty clubs receive a negative prize, relegation into the second-tier league, with considerable loss of prestige and huge loss of revenue (primarily from loss of broadcasting-related income).

It is a reasonable hypothesis, to be tested, that audience interest is stimulated when a particular fixture is expected to have a strong relevance to one or more of these seasonal

outcomes<sup>9</sup>, hence the inclusion in some previous studies of variables to represent match significance for the championship, European qualification and relegation. Unfortunately, attempts to construct such variables have not yielded measures which can be regarded as credible.

The effort among economists to produce viable proxies for match significance in football appears to have begun with Jennett (1984) who included championship significance and relegation significance in an attendance demand model for the Scottish Premier League. Each was compiled in a different way. The championship significance of a match for a club was calculated as the reciprocal of the number of wins a club would have needed from the rest of the season to finish first in the standings. Relegation significance was the reciprocal of the number of matches remaining in the season if it was still possible for the club to be relegated. Each measure was open to the criticism that it required information available only ex post since both the number of wins needed for the championship and the possibility of relegation were defined by reference to the points totals in the league table at the end of the particular season.

Later authors have suggested ad hoc measures which require only information available at the time of the match. For example, Goddard and Asimakopoulos (2004) proposed regarding a match as significant for the championship for a particular club if it were still possible for it to win the title if it secured victories in all its remaining fixtures while all other clubs averaged just one point per game (the equivalent of a draw).

This variable was adapted by Buraimo and Simmons (2015) in their modelling of television audience demand for EPL matches. They included dummy variables to signify whether the match involved at least one club which was 'in contention' for the championship/

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<sup>9</sup> Members of the prospective audience may be interested in which clubs are awarded the prizes but may also expect a more intensely fought match since, if the fixture is significant, there will be greater incentive to effort.

European qualification/ relegation. None of the three dummy variables was significant in any of the models for which they reported results.<sup>10</sup> However, the algorithms to generate the dummy variables were blunt. At the start of the season all clubs are technically in contention for any of the three prizes on offer and so an unrealistically high proportion of matches were labelled as ‘significant’.<sup>11</sup> The variables were also indiscriminating in that the dummy was ‘turned on’ if either club was in contention for a prize but took no higher value if its opponent also had an interest in that same prize. In reality, this would probably have been judged a particularly important fixture. Again, the variables took no account of how realistic it was that the hypothetical prize would be won from a club’s current position (for example, a mid-table team might technically be ‘in contention’ in January according to the authors’ algorithm; but it would scarcely be likely to win all remaining fixtures while all teams ahead of it averaged only one point per match).

Forrest, Simmons, and Buraimo (2005) also sought to capture match significance through a series of dummy variables. In their case, the dummies signalled matches where one or both clubs were in positions in the league table around the regions where prizes would be awarded at the end of the season. For example, a particular dummy variable applied where both clubs were in positions 3-7 and therefore presumed to be in contention for a European place but not for the championship. Each such dummy was also defined separately according to whether the game was in the first or second half of the season. The ad hoc nature of the approach is demonstrated by the authors retaining only five of eighteen such variables in their reported results, the others having proven non-significant. There was no obvious reason for

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<sup>10</sup> Indeed they were never close to significance, the reported t-statistic being well below 1 in every case.

<sup>11</sup> The problem that every fixture is defined as ‘significant’ at the start of the season was not present in the context addressed by Goddard and Asimakopoulos (2004). They estimated a match result forecasting model which hypothesised that a team was more likely to win if the result mattered for the seasonal outcome, providing a greater incentive to effort. They defined significance separately for the home and away clubs. Early in the season, both dummies would equal 1 and the effect of each on outcome probabilities would approximately cancel each other out.

the pattern of which categories of match-up were significant in predicting audience size. The lack of coherence in the results may well again be related to the insensitivity of any test of match significance dependent on dummy variables. For example, a match involving a club in 15<sup>th</sup> position was deemed relegation-significant; but whether and to what extent it was so would depend on how far ahead it was of the club in 18<sup>th</sup> place, how much of the season remained, how difficult the rest of its schedule was compared with clubs lower down, etc.

Some recent television demand studies- such as Cox (2018) on the EPL and German and Italian studies by Schreyer, Schmidt, and Torgler (2016) and Caruso, Addesa, and Di Domizio (2019) respectively- omit match significance altogether. Either using a weak metric for match significance or leaving it out is unsatisfactory on two fronts. First, the chance is lost to answer important questions for leagues, such as whether they should restructure themselves to exploit a demand for significant matches. Second, coefficient estimates on other important variables may become biased because of their correlation with (true) match significance. For example, the most significant matches will probably be between clubs adjacent to each other in the table (at the top or bottom) and this will be reflected in the value of the outcome uncertainty measure.

Hitherto, this literature has employed metrics which can be arithmetically derived from league tables. But we have argued this has failed to yield a convincing representation of match significance and argue now that measurement is better approached from the perspective of sport analytics. Below we will employ what we believe will be a more sensitive indicator than those used before, derived from simulation of the rest of the season to infer how much the current match matters for final outcomes.<sup>12</sup>

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<sup>12</sup> Though such an analytic approach appears to be absent from the literature on soccer, a baseball attendance paper by Tainsky and Winfree (2010) included a variable to measure the importance of a match for play-off prospects. Their metric, applied only in the second half of the season, used a forecasting model based on current team win-percentages to simulate the rest of the season from the time of the subject match.

### III. NEW MEASURES FOR PLAYER QUALITY AND MATCH SIGNIFICANCE

#### A. Player quality

Rating players in soccer is most often done by attributing values to the actions the players perform on the pitch. For example, McHale, Scarf, and Folker (2012) describe how actions such as passes and tackles can be valued by estimating the relationship these actions have with generating shots. Nowadays, rich data on the timing and location of events on the field allow actions to be valued in even more detail. For example, Liu et al. (2020) use reinforcement learning to value each action in a match by estimating its influence on a team's chances of the current possession ending in a goal. But these methods require huge amounts of data and are computationally expensive. For a single season for just one league, there are millions of data points meaning that not everyone can adopt such ratings models despite their quality.

Instead of valuing actions to rate players, here we adopt an approach to rating players presented in Kharrat, McHale and Peña (2020). They adapt the concept of plus-minus ratings for use in soccer. Plus-minus ratings have been used in basketball and ice-hockey for more than fifty years. The basic premise is simple and intuitive: a team's performance with a player is compared to that team's performance without the player. The difference is indicative of the influence of the player on the team's performance.

Rosenbaum (2004) was the first author to estimate plus-minus ratings using a regression framework. The dependent variable is a measure of the team's performance (e.g. points scored per minute) and each observation is a segment of play in which the set of players is constant. The covariates are dummy variables for the identity of the players on the field during the segment. A value of 1 indicates the player is on the home team, a value of -1 indicates the player is on the away team, and a value of 0 is given for players not on the field.

In doing this, one can simultaneously account for the quality of both the player's teammates and the opposition players, and also home advantage.

However, two complications make estimating plus-minus ratings for soccer players problematic. First, compared to basketball and ice-hockey, team line-ups change infrequently, and by very little during an individual match. This means that covariates are highly correlated. To solve this problem, MacDonald (2012) used ridge regression to estimate the parameters of the model. Second, unlike basketball, soccer is a low scoring game. This means that using goal difference as the dependent variable results in a sparse response variable that is mostly 0. To solve this problem, Kharrat, McHale, and Peña (2020) proposed two alternative 'performance metrics' which are less sparse. Here we use their 'expected points' plus-minus ratings model, where 'points' refers to the 3 points which are awarded to the team winning the match, 1 point to each team in a drawn match, and 0 points to the team which loses the match. The idea is that, during a segment of play in a match, the points the team is expected to win changes with both the passing of time, and the occurrence of goals. It is this change in expected points during the segment that is used as the dependent variable. The resulting ratings identify players who improve their team's results, and the authors present tables of the top players in each season across European football leagues. The ranking of top players would not be surprising to followers of the sport, so the method appears to have face validity. Indeed, Premier League clubs have started to use the ratings to help in recruitment decisions on players.

We use expected points plus-minus ratings to represent the quality of the players on each team. The ratings are calculated using matches in the 12 months prior to the game such that the ratings are truly out-of-sample. The quality on display is represented by the average expected points plus-minus rating of the starting 22 players of the match.

## B. Match significance

To calculate the significance of a match, we estimate the impact of the result on the outcome of (i) the championship, (ii) the identity of the top four teams, and (iii) the identity of the bottom three teams. For match  $i$ , the match significance for the outcome of the championship is

(2)

$$\begin{aligned} matchSig_i^{championship} = & \Pr(\text{home team wins the championship} | \text{home team wins}) - \\ & \Pr(\text{home team wins the championship} | \text{home team loses}) + \\ & \Pr(\text{away team wins the championship} | \text{away team wins}) - \\ & \Pr(\text{away team wins the championship} | \text{away team loses}). \end{aligned}$$

Similar calculations were made for both the identity of the top four teams and the identity of the bottom three teams.

To calculate these probabilities, we simulate the results of all remaining games in the season 100,000 times. For this, we need to employ a match forecasting model. We use the model first proposed by Maher (1982), which assumes the scoring rates of the two teams follow Poisson distributions such that

$$(3) \quad X \sim \text{Poisson}(\gamma \alpha_H \beta_A) \quad \text{and} \quad Y \sim \text{Poisson}(\alpha_A \beta_H),$$

where  $\alpha_H$  is the attack strength of the home team, and  $\beta_A$  is the defence strength of the away team.  $\gamma$  is a parameter allowing for home advantage.

Rather than estimate the values of the parameters using data on the scorelines of past matches, we backward engineer the values of the parameters from the bookmakers' odds on the outcomes of the matches. Specifically, the odds for home win (H), draw (D), away win (A), over 2.5 goals (O), and under 2.5 goals (U) are used. For each match we had odds on



five markets. We use average bookmaker odds for each market, collected by football-data.co.uk. We minimise the following ‘error’ function which reflects the squared distance between the probabilities implied by the bookmakers and the probabilities implied by the double Poisson model:

$$(4) \quad f(\theta) = \sum_{k \in M_t} \left( \sum_{i \in H, D, A, O, U} (\text{bookie}_{ik} - \text{model}_{ik})^2 \right)^{\exp(-\zeta(t-t_k))}$$

where  $M_t$  is the set of all matches in the season up to time  $t$ ,  $t_k$  is the date the  $k^{\text{th}}$  match is played.  $\text{bookie}_{ik}$  is the bookmaker implied probabilities for the  $i^{\text{th}}$  market (home win, draw, away win, over 2.5 goals, under 2.5 goals) for the  $k^{\text{th}}$  match. As the season progresses, bookmakers re-evaluate their estimates of the relative strengths of the teams. To account for more recent matches reflecting the current assessment of teams’ abilities, we follow Dixon and Coles (1998) and include a time decay factor in the error function. The specification means that the half-life of the decay factor is  $\ln(0.5) / -\zeta$ . Following Dixon and Coles, we use  $\zeta = 0.002$  such that the half-life is around 350 days.

The advantage of using backward engineering is that team strengths can be estimated quickly, and accurately, early on in the season. We estimate the parameters for all teams from 1<sup>st</sup> September of each season<sup>13</sup>. Typically around 2 to 3 rounds of matches have been played at this point.

$f(\theta)$  is minimised with respect to the 40 parameters of the model (one home advantage parameter, 19 attack parameters (one parameter must be kept constant to avoid over-parameterisation and we choose Arsenal’s attack parameter), and 20 defence

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<sup>13</sup> Strictly speaking, the parameters could be estimated once each team has played at least once. However, the estimated strengths will be unconnected. Once each team has played two games, links exist so that the parameters can be estimated and be relative to all other teams.

parameters). The parameters are re-estimated after each round of games, and used to simulate the remaining matches in the season.

The 2018-19 Premier League season saw a titanic struggle between Liverpool and the eventual champion, Manchester City. Both clubs were able to win the championship up to the very last game of the season. To illustrate the data generated, Figure 1 shows the probability of each team winning the league title if it wins the next game, and if it loses the next game. Towards the end of the season, the result of the next game has a large impact on the outcome of the championship. Indeed, Liverpool had to win the final game to even have a chance of winning the title. Figure 2 shows the resulting values of match significance for each team as the season progresses. The match between the two on 3<sup>rd</sup> January 2019 is visible as a local peak in match significance demonstrating its importance to the championship several months before the end of the season.

FIGURE 1

Probabilities of winning the championship conditional on the next game being won (solid line), and conditional on the next game being lost (dashed line), for Liverpool (left), and Manchester City (right), during the 2018-19 Premier League season.

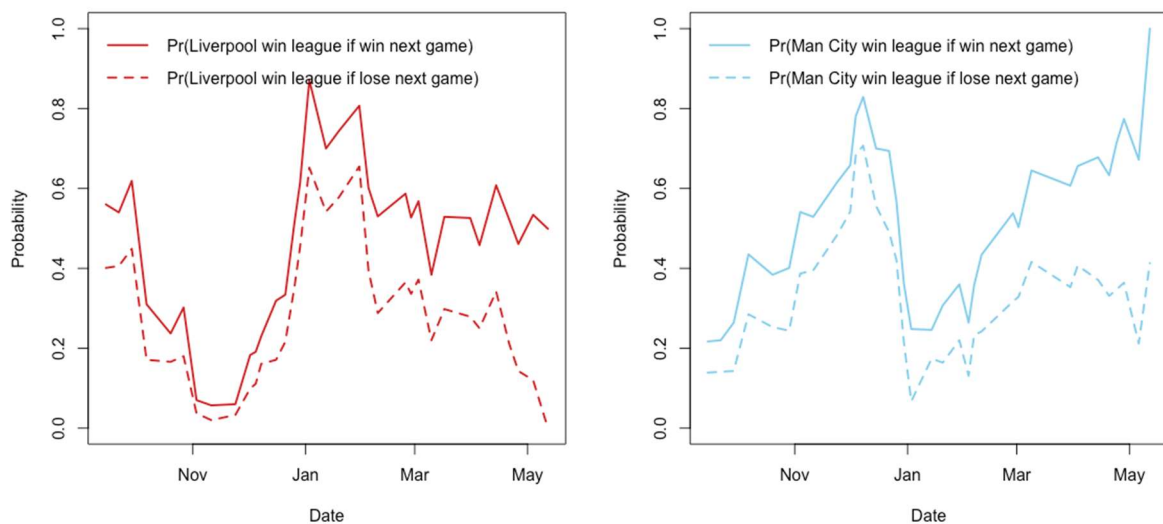
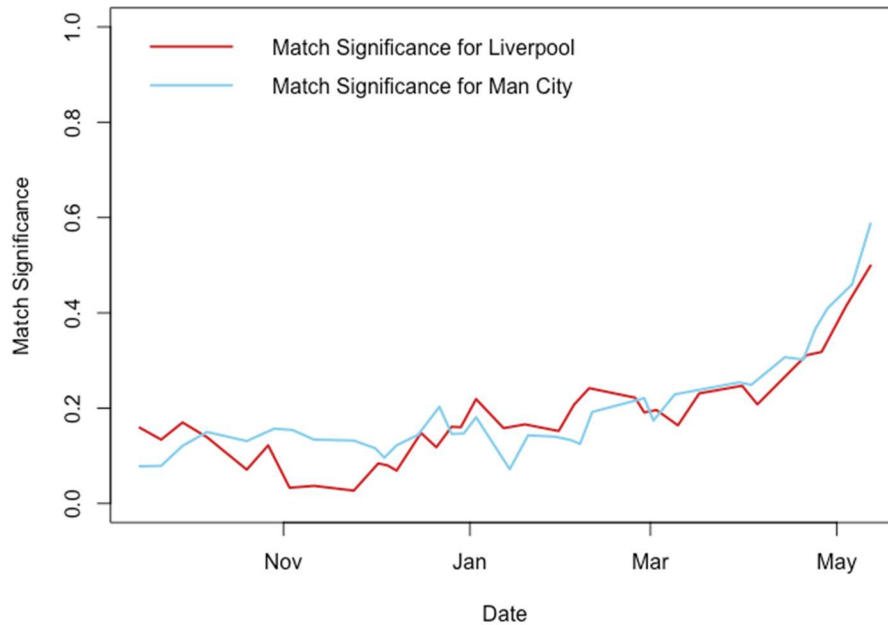


FIGURE 2  
Match significance for Liverpool (red) and Manchester City (sky blue) during the 2018-19 Premier League season



#### IV. DATA AND MODEL

##### A. Data

We had access to minute-by-minute estimates of the size of the domestic audience for every programme featuring a live EPL match between the middle of the 2013-14 season and the end of the 2018-19 season. These were sourced from the British Audience Research Bureau (BARB), which supplies the broadcasting and marketing industries with data on television viewing in the United Kingdom. Its audience figures are based on a representative panel of more than 5,000 households covering 12,000 individuals over the age of 4. As it is a panel of households, viewing in other settings, such as bars or prisons, is not reflected in BARB's figures for audience size.

During the period, matches were shown on either of two channels, Sky Sports and BT Sport, each accessible to viewers by payment of a subscription.<sup>14</sup> Sky Sports has been supplying EPL matches to its customers since the inception of the EPL but BT Sport was in its first season as an EPL broadcaster at the start point in our data. That season, and in each of the following two, 154 EPL matches were televised on one or other of the channels. This degree of exposure was increased only modestly for the final three seasons, when 168 matches were shown.

For estimation, we discarded matches played in the first three rounds of each season and in the last round of each season. Information from all matches in the first three weeks was used to calibrate our match significance variables. In the last round of each season, to assure the integrity of the competition, all matches are played simultaneously and more than one game is shown on television. This makes conditions different from the rest of the season when any match to be televised is scheduled to a time slot such that no other EPL fixture is being played at the same time.<sup>15</sup> These omissions from the data left us with 790 televised matches to be included in regression analysis.

For each match, we had minute-by-minute audience size data for the programme. As noted above, programme length is highly variable and therefore our preference was to model average per-minute audience for the match itself, which is of fixed duration, rather than for the programme of which it is the centre-piece. Our preferred dependent variable is therefore the natural log of the average per-minute audience size measured from kick-off to 110 minutes later. This time interval accounts for 90 minutes of regular play, 15 minutes interval (half-time) and an assumed 5 minutes of added (injury) time. For comparison with earlier

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<sup>14</sup> Sky subscribers can view BT matches by paying a supplementary fee.

<sup>15</sup> The most common time slots are lunchtime and late afternoon on Saturday and Sunday and starting around 8 p.m. on Monday.

studies, we also modelled programme audience size. This is the average per-minute audience size for the whole programme, which includes pre- and post-match content as well as the game itself. This is the ‘headline’ statistic which will usually be quoted in the media. Its mean across our data (829,862) was appreciably lower than the mean audience for the match itself (1.06 millions), reflecting that pre- and post-match segments typically attract far fewer viewers than the period of action on the field.

## B. Model

The regressors of key interest in our model are player quality, outcome uncertainty, and three variables for match significance (representing the relevance of a match for the championship, European qualification and relegation). Outcome uncertainty is measured as the absolute difference in the probabilities of a win for either team, according to bookmaker odds.<sup>16</sup> The variables representing player quality and match significance were described in Section III above. The expected sign on all these variables is positive.

We also include several control variables. These include dummy variables to represent the time of the week and the month of the year when the game was played, the season during which it took place and the broadcaster which provided the coverage. There is also an indicator for ‘derby match’.

Regarding time in the week, we distinguish weekday matches (always in the evening) from weekend matches (the reference category), in line with previous studies for the EPL. In addition, we distinguish a third category, ‘Christmas’, which refers to the period following Christmas Day and up to the day of the New Year Holiday (as late as January 3 in 2017,

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<sup>16</sup> We retrieved odds offered by William Hill as displayed in the archive at [football-data.co.uk](http://football-data.co.uk). These were expressed in decimal-odds format and the inverse of the decimal-odds gave us the ‘bookmaker-probability’ of each outcome (home win, draw, away win). Finally, since the sum of the three bookmaker-probabilities always exceeds 1, to allow the betting provider its commission, each bookmaker-probability was then multiplied by a constant such that the three ‘implied probabilities’ for any match summed to 1.

because the 1<sup>st</sup> had fallen on a Saturday). All matches in this period, when a large part of the labour force is on holiday, are deemed ‘Christmas’ rather than counted as weekday or weekend. The delineation of this third category is made because, controversially, British leagues schedule frequent fixtures over this time rather than take a midwinter break as in most of the rest of Europe. The alternative would be to schedule extra rounds of midweek matches during the rest of the season and it is relevant to ask whether there is any gain if the goal is to maximise aggregate television audience.

Audience size is likely to depend on which broadcaster shows the match. ‘BT Sport’ is a dummy variable to distinguish its games from those covered by Sky Sports. We also include interaction terms between BT Sport and season dummies because BT Sport was a new entrant to the market in the first season of our data period and it would be reasonable to suppose that its penetration of the market would be spread over time. Coefficient estimates on the interaction terms would also reflect any differential price changes compared with the long-time incumbent, Sky Sports. We were unable to track these though we do note that, on a per-match basis, BT Sport subscription prices were much higher than Sky Sports, 2.6 times as high in season 2015-16 according to Butler and Massey (2019).<sup>17</sup>

‘Derby match’ also features in most earlier studies. This indicator variable signals match-ups between clubs where there is local or regional rivalry. We identified 15 such match-ups, eight of which involved London clubs. Of the remainder, most related to clubs in contiguous urban areas but we also included two match-ups (Liverpool- Manchester United and Brighton-Bournemouth) where there was greater geographical separation but where common knowledge still recognises strong rivalry. We expected that derby matches might attract additional viewers because of extra regional interest in the relevant matches but

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<sup>17</sup> In a private communication, Dr. Butler informed us that the differential was similar in the most recent season.

possibly also on a wider geographical basis because of the perception that these games are contested more intensely.

Finally, and similar to, for example, Buraimo and Simmons (2015), we include a full set of club dummies, each set equal to 1 if the relevant club was a participant in the subject match. Some other authors, for example Pérez, Puente and Rodríguez (2017) and Forrest, Simmons, and Buraimo (2005) were more selective in that they each included dummy variables only for two or three clubs with national reach in support (in Spain and England respectively). However, clubs with very different market sizes played in the EPL over our period, including some which appeared to maintain a historically strong support base but which were not now strong either financially or on the field. Sunderland is an example. Representing such as Sunderland by its own dummy variable allows us to estimate the power of club brands to draw audiences independent of the quality of their current players. The reference club, selected on lexicographic grounds, is AFC Bournemouth, one of the smallest market clubs in the EPL and in fact only a recent entrant to the EPL (historically, it had most often played in the third-tier league). Because AFC Bournemouth would be the point of reference, we anticipated that most club dummies would attract a positive coefficient estimate.

Our model to be estimated is:

(5)  $\ln(\text{audience size}) = f(\text{player quality, outcome uncertainty, match significance (championship), match significance (European), match significance (relegation), controls})$

where controls include: club dummies, season dummies, month dummies, derby match, BT Sport, BT Sport/season interaction terms.

Because not all EPL matches are screened on television, we considered the case for trying to account for possible selection bias when estimating this model. Two previous papers (Forrest, Simmons, and Buraimo 2005; Buraimo and Simmons 2015) modelled broadcaster choice of which matches to show, incorporated into a Heckman procedure. Others have ignored the issue.<sup>18</sup> We decided not to employ a sample selection model here, for three reasons. First, there is no strong theoretical basis for suspecting that selected matches possess some distinctive non-observed characteristics which would affect audience demand, given that the set of match characteristics already included in the demand equation seems to be rather comprehensive. Second, preceding papers which have tested for sample selection bias have decisively rejected its presence. Third, we are not confident that we would represent the process driving broadcaster choice accurately because they will have selected their games at unknown dates several weeks before each round of matches takes place, so the dating of relevant covariates would be problematic.<sup>19,20</sup>

Tables 1a and 1b present summary statistics for variables included in the modelling. In the data set, the match with the highest average audience (measured over the match rather than the programme), 2.67 millions, was Chelsea v. Manchester United, played in January, 2014.

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<sup>18</sup> It did not arise in studies for Germany and Italy, where all matches were televised.

<sup>19</sup> The fixtures chosen to be shown are rescheduled to the time slots designated for televised matches, for example from Saturday afternoon to Monday evening. To allow attendees, police and ground authorities to plan, notification must be given far in advance.

<sup>20</sup> Another complication of modelling broadcasters' choice of matches to be screened is that the contracts require them to choose four from ten pre-determined fixtures in each round. Preceding literature fails to account for this constraint and treats the choice of matches as if it were made from all games in the season.



## V. FINDINGS

### A. Match audience versus programme audience

Table 2 displays results from three models, all of which were estimated with club dummies included. The first column represents our preferred model, with the dependent variable measuring the average audience size over the match period and the regressors defined as above.

It was noted earlier that results in preceding studies appear typically to have measured average audience size over the whole programme rather than whistle-to-whistle and that this was a risky procedure because duration of programme is highly variable. Column (2) of the table presents estimates based on average programme rather than our preferred average match audience size. As expected, measuring audience size over the match itself has resulted in more precise estimation. The standard deviation of the match audience variable (468,241) is larger than the standard deviation of the programme audience variable (380,248) but still the

TABLE 1a  
Summary Statistics for Continuous Variables, N=790

	mean	std. dev.	min	max
programme audience	829,682	380,248	171,500	2,432,500
match audience	1,062,880	468,241	181,199	2,672,705
average player rating	0.013	0.012	-0.020	0.047
combined relative wages	2.410	0.767	0.872	4.470
outcome uncertainty	0.341	0.217	0.000	0.885
match significance (championship)	0.063	0.101	0.000	0.995
match significance (European)	0.136	0.133	0.000	0.920
match significance (relegation)	0.088	0.125	0.000	1.597

TABLE 1b  
 Summary Statistics for Discrete Variables, N=790

	mean	std. dev.
derby match	0.116	0.321
Christmas	0.060	0.237
weekday	0.213	0.409
October	0.095	0.293
November	0.094	0.292
December	0.148	0.355
January	0.111	0.315
February	0.108	0.310
March	0.108	0.310
April	0.163	0.370
May	0.086	0.281
BT	0.257	0.437
BT × season ending: 2015	0.044	0.206
BT × season ending: 2016	0.043	0.203
BT × season ending: 2017	0.049	0.217
BT × season ending: 2018	0.049	0.217
BT × season ending: 2019	0.048	0.214
season ending: 2015	0.172	0.378
season ending: 2016	0.171	0.377
season ending: 2017	0.189	0.391
season ending: 2018	0.190	0.392
season ending: 2019	0.187	0.390

TABLE 2

Regression results: dependent variable is Ln(audience)

	(1)		(2)		(3)	
	match audience		programme audience		match audience	
	coeff.	t	coeff.	t	coeff.	t
average player rating	3.974***	(2.92)	4.059***	(2.95)		
combined relative wages					0.040	(0.71)
outcome uncertainty	-0.037	(0.80)	-0.010	(0.21)	-0.031	(0.67)
derby match	0.050*	(1.83)	0.050	(1.61)	0.051*	(1.83)
match significance (championship)	0.675***	(5.21)	0.576***	(4.49)	0.788***	(6.18)
match significance (European)	0.205*	(1.94)	0.173*	(1.71)	0.226**	(2.13)
match significance (relegation)	0.341***	(3.89)	0.344***	(3.39)	0.274***	(3.05)
Christmas	0.100***	(2.86)	0.146***	(3.70)	0.093***	(2.70)
weekday	0.016	(0.80)	-0.129***	(6.34)	0.015	(0.75)
October	0.017	(0.46)	0.027	(0.64)	0.018	(0.47)
November	0.106***	(3.06)	0.128***	(3.22)	0.106***	(3.01)
December	0.121***	(3.58)	0.146***	(3.79)	0.120***	(3.55)
January	0.196***	(5.63)	0.228***	(6.06)	0.196***	(5.58)
February	0.119***	(3.59)	0.161***	(4.38)	0.117***	(3.52)
March	0.053	(1.42)	0.102**	(2.48)	0.053	(1.39)
April	0.047	(1.48)	0.094***	(2.70)	0.043	(1.32)
May	-0.141***	(2.67)	-0.055	(1.10)	-0.149***	(2.83)
BT	-0.781***	(16.12)	-0.859***	(14.92)	-0.779***	(15.97)
BT × season ending: 2015	0.131**	(2.22)	0.207***	(2.94)	0.125**	(2.09)
BT × season ending: 2016	0.253***	(4.08)	0.283***	(3.93)	0.239***	(3.75)
BT × season ending: 2017	0.305***	(4.93)	0.354***	(5.06)	0.299***	(4.83)
BT × season ending: 2018	0.378***	(5.87)	0.427***	(5.86)	0.375***	(5.75)
BT × season ending: 2019	0.278***	(4.37)	0.351***	(4.94)	0.280***	(4.39)
season ending: 2015	-0.090**	(2.30)	-0.138***	(3.10)	-0.084**	(2.19)
season ending: 2016	-0.170***	(4.09)	-0.176***	(3.97)	-0.170***	(4.18)
season ending: 2017	-0.295***	(7.50)	-0.285***	(6.52)	-0.298***	(7.80)
season ending: 2018	-0.292***	(6.89)	-0.297***	(6.30)	-0.288***	(6.95)
season ending: 2019	-0.218***	(5.04)	-0.228***	(4.81)	-0.236***	(5.54)
constant	13.416**	(156.93)	13.154**	(140.43)	13.375**	(123.53)
observations	790		790		790	
adj-R <sup>2</sup>	0.717		0.705		0.714	
aic	32.936		114.338		42.544	
root MSE	0.239		0.251		0.240	

Absolute *t* statistics in parentheses\*  $p < 0.1$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ 

root mean square error of the match audience equation is appreciably lower. This encourages us to believe that modelling based on the audience just for the match itself should allow more reliable inference concerning the preferences of viewers. Differences in substantive findings on focus variables are limited; but modelling match audience does sharpen coefficient estimates on the match significance variables, and in particular allows reasonable inference to be drawn that there is some attraction to matches significant for European qualification. This would not be possible from the estimated programme audience equation. Among control variables, the coefficient estimate on ‘weekday’ changes from significantly negative in the programme audience equation to essentially zero in the match audience equation. This might

be considered surprising because the mean duration of both pre- and post-match content is more than twice as long for weekend than for weekday matches. Thus programme audience data at the weekend should be pulled down to a greater extent than midweek through being diluted by non-match content. However, the result we obtained implies that there is much less propensity for audience members to view pre- and post-match content on a weekday evening. This is plausible given that, for many, the pre- and post-match periods come soon after work and before bedtime respectively. For the match itself, viewership does not seem to vary between the weekend and a weekday evening.

## B. Player quality

Our measure of quality, which is average player rating across the two starting elevens, is strongly significant as a predictor of audience size. The effect size is modest (relative to the influence of club brands, to be discussed below) but far from trivial. A match featuring a group of 22 starting players which had an average player rating one standard deviation above rather than one standard deviation below the mean would increase expected audience size by about 11%.<sup>21, 22</sup>

We reviewed whether the use of our metric for player quality had made a material difference to findings. In three preceding studies of television demand for EPL football (Forrest, Simmons, and Buraimo 2005; Buraimo and Simmons 2015; Scelles 2017), the

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<sup>21</sup> In unreported experimentation, we tested for superstar effects by including an additional variable, the rating of the highest rated player. This variable proved decisively non-significant and its presence made minimal difference to other covariate estimates.

<sup>22</sup> Buraimo and Simmons (2015) also report that player quality matters and draw the policy implication that restrictions on player recruitment might be damaging. That issue is even more relevant now when immigration restrictions following the United Kingdom's withdrawal from the European Union threaten free movement of labour. On the other hand, Buraimo and Simmons may have been too hasty to draw their conclusion. Results where the player quality measure is significant demonstrate that British viewers are selective over which matches to view. The data cannot show how their behaviour might change if the average talent level in the League were lowered uniformly. One cannot rule out that they would continue to watch the same number of matches and continue to choose amongst them according to relative talent levels across matches.

alternative metric of ‘combined relative wages’ of the two clubs had been employed and this metric also featured in analysis of the Italian League by Caruso, Addesa, and Di Domizio (2019). Table 2, column 3, shows results from estimating our preferred model with combined relative wages substituted for average player rating. Had we been content with this variable, we would have concluded that viewers were unresponsive to player quality. Our assessment of the effect sizes from the match significance variables would also have been different. So introduction of our metric, rooted in sport analytics, did indeed change findings in a substantive way.

Nevertheless, for all its imperfection, we were curious as to the complete failure of the combined relative wages variable to account for variation in audience size. It is plausible that the measure is at least positively correlated with whatever is meant by player ability<sup>23</sup> and the preceding studies found a role for it in their modelling (for earlier periods than ours). In unreported regression, we re-estimated with combined relative wages as the player quality variable but with club dummies omitted. Now the combined relative wages measure was strongly significant. So it appears to be standing as a proxy for club dummies. Our interpretation is that, over the data period we analyse, there was such stability across seasons in the distribution of clubs’ relative spending on wages that the information in the wages measure will have been collected in the coefficient estimates on the club dummies in our preferred equation. Recall that a weakness of the wages measure is that it is invariant whenever in the season a particular match occurs. The advantage of the player ratings measure is that it can exploit information readily available to fans concerning the actual ability of the players currently available to play and evolves over time. For example, it can represent a situation where a club has struck unusually well- or unusually ill-judged contracts

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<sup>23</sup> In our data set, the correlation coefficient between average player rating and combined relative wages was +.655.

with new players such that actual rather than (wrongly) assumed player ability is measured. Likewise it can reflect information about changed personnel during a season, such as when a club has hired or sold important players or when a key player is lost to long-term injury. The additional variability allows viewer preferences for quality to be teased out and separated from the popularity of clubs. We therefore recommend that a metric of this type should be employed in future research.

### C. Outcome uncertainty

Our outcome uncertainty measure, based on outcome probabilities from the betting market, was decisively non-significant. In case this finding concealed non-linear preferences, we experimented also with using a spline for outcome uncertainty but could identify no part of the range of the outcome uncertainty variable where the relationship between audience size and the value of the variable had a non-zero slope. Our result is therefore inconsistent with the uncertainty of outcome hypothesis.

We are far from alone in failing to uncover evidence that, in competitions as currently constituted, viewers' decisions are influenced by how well-balanced a particular fixture is. Reviewing the relevant literature, Budzinski and Pawlowski (2017) noted that television demand studies in sport "struggle in providing clear evidence for the importance of short-term uncertainty across settings". Their review suggests that the same is true in the context of stadium attendance research.

There is some previous work on television demand which does claim support for the uncertainty of outcome hypothesis. However, we are sceptical over whether that is what the relevant papers in fact established. Cox (2018) represents outcome uncertainty by including seven bands of 'home win probability' (as implied by bookmaker odds), using the band 5.9% to 17.6% as reference. The paper reports that the coefficient estimate on the band 35.9% to

45% was statistically significant (though none of the other bands had a significant impact). Now it is true that a home win probability around 40% would (once the draw probability was accounted for) indicate a finely balanced match. However, the results table indicates significance only at the 10% level. Further, in an alternative specification, the paper enters home win probability as a quadratic and neither component is significant even at 10% (whereas the uncertainty of outcome hypothesis would predict an inverted-U shape). While the paper claims to provide support for the uncertainty of outcome hypothesis, our reading of it is that the evidence offered points in the other direction.

Other authors have investigated whether consumers' tastes for uncertainty of outcome may have varied over time. Buraimo and Simmons (2015) and Schreyer, Schmidt, and Torgler (2016) interacted uncertainty of outcome (derived from bookmaker odds) with season dummies. The first paper, which was on EPL viewing figures, reported that the outcome uncertainty variable itself, the gap between the clubs' win probabilities, was non-significant but that the first two of the eight interaction terms were negative and significant (at 10%). The authors suggested that this pattern of results, significance in the first two years only, may have reflected an evolution of viewer preferences away from a focus on outcome uncertainty. However, they ignored the multiplicity issue. They carried out eight tests on interaction terms and two of the terms were significant at 10%. With an appropriate adjustment in the p-value required to reject the null hypothesis, to account for multiplicity, all the interaction terms, as well as the outcome uncertainty variable itself, would have been non-significant at 10%. Our interpretation of their evidence is therefore that there was no support in their data for the idea that viewers were responsive to uncertainty at any point in their data period. Their results are therefore consistent with ours (from a data period which is non-overlapping with ours).

In their study of German league football, Schreyer, Schmidt, and Torgler (2016) also claimed to detect changing preferences, according to coefficient estimates on their interaction

terms. However, effect sizes were very small. Further, neither the uncertainty variable itself nor the corresponding interaction terms were significant in similar modelling for Cup matches. In any case, we would caution against assuming that changing significance of interaction terms across successive seasons (or competitions) can be assumed to reflect changes in tastes. For example, the competitive balance of a competition may vary from season to season and a threshold level of significance may or may not be achieved depending on the variability of the data, even if tastes are constant.

The result in the present paper, that the relevance of outcome uncertainty to the prospective audience cannot be discerned from the data, is similar to that in much of the literature on both stadium and television demand for sport. We believe that the result here is more credible than in many studies. Tainsky and Winfree (2010) pointed out that key variables in sports demand studies- player ability, short-term outcome uncertainty (here match outcome uncertainty) and medium-term outcome uncertainty (here match significance)- can be closely connected with each other and that it is therefore important to have a fully specified model if correct inference is to be possible. Some preceding work has failed to include measures of match significance or has represented it and other concepts inadequately.

Given that sports economics has built up a large body of evidence without the emergence of clear support for the outcome uncertainty hypothesis, it might be appropriate to reconsider whether the concept deserves its central place in the subject. We will argue below that thinking about the optimal arrangement of talent across a league might be better informed by focusing on the importance of match significance.



#### D. Match significance

Coefficient estimates on two of the three match significance variables are highly statistically significant in our preferred model (and indeed in the alternative models in Table 2). Interest in the outcome of the league championship is shown to be intense. A match with the highest championship significance observed in our data set would be expected to attract an aggregate audience size 96% higher<sup>24</sup> than one with no implications at all for the prizes to be awarded at the end of the season (but with the same clubs, players, etc). At the other end of the table, a match with the highest relegation significance identified in our data set would be expected to raise audience size by 54% compared with a match of no importance for seasonal outcomes but otherwise similar characteristics.<sup>25</sup> Matches with strong implications for Champions League qualification have weaker but still positive potential for attracting additional viewers although, in contrast to the other two, this match significance variable is only borderline significant ( $p=.051$ ).

These results are much more clear-cut than in preceding work on stadium and television demand for football, from which in fact no evidence supporting consumer interest in relegation or European qualification has emerged (Budzinski and Pawlowski 2017). We believe that previous literature has failed to pick-up the importance of seasonal outcomes to consumers because papers have not used appropriately sensitive metrics. That match significance matters is intuitively unsurprising because major team sports are nowadays almost always organised as league competitions. The alternative, followed in rugby union for much of its history (but now abandoned), would allow clubs to organise stand-alone matches with other clubs of similar standing. This should appeal to big market clubs to the extent that they could play only with each other, with high quality well-balanced teams on the field. That

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<sup>24</sup> The percentage change in audience size for a log-linear model is calculated as  $e^{\beta} - 1$ .

<sup>25</sup> The absolute increase in viewership will be much higher for a championship-significant than a relegation-significant match to the extent that the latter is likely to feature lower player quality and less popular clubs, such that the proportionate increase will be applied to a relatively low baseline figure.

they choose to organise a league competition instead suggests that they recognise that consumers will be more attracted by a structure with prizes at the end because the allocation of these becomes a source of interest in itself. Further prizes incentivise intensity of effort, another reason for viewers to be drawn to ‘significant’ matches. Our results confirm the importance of the league structure and the creation of leagues within leagues (for example, for European qualification) for maximisation of audience.<sup>26</sup>

Attempts by sports economists to inform leagues’ decisions on issues like how television revenue should be shared have typically been framed around the notion of competitive balance. Even if match outcome uncertainty were a factor in demand, the link between it and competitive balance (which in the limit comprises equal talent at each club) would not be straightforward.<sup>27</sup> However, our results show that the uncertainty of outcome of an individual match may not in fact be important to consumers whereas their interest in seasonal outcomes appears to be considerable. We would therefore argue that discussions as to league format might give greater consideration to issues around match significance.

Budzinski and Pawlowski (2017) speculate that it might be less relevant to a league to ‘improve’ its overall competitive balance than to try to create intense competition for the championship between an oligopoly of well-endowed clubs at the top of the league and to have another cluster of clubs to serve as candidates in an intense struggle to avoid relegation. The distribution of financial and playing strength in the middle of the table is less important and therefore focusing on any index of overall competitive balance is misplaced. Our results support this contention. The majority of income accruing to clubs in the EPL is generated by collective selling of broadcasting contracts and so the League has the policy instrument to

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<sup>26</sup> The American model of sport eschews relegation by holding to a closed-league format but the pressure to create match significance is reflected in the idea of play-offs and the increased number of play-off places over time.

<sup>27</sup> If all teams had the same ability, no individual matches would be highly uncertain because the home club would have an appreciably higher win probability than the visiting club (Forrest and Simmons 2002).

bring about a revenue distribution which would move things in this direction. But revenue redistribution also implies talent redistribution, which would also impact audience size through the player quality variable. Simulation of different scenarios incorporating a demand equation such as we present here is recommended to inform future decisions by the League.

#### E. Controls

The season dummies present a story of declining demand, which might not augur well for growth in revenue from future domestic television contracts. The pattern of viewership during a season is much as one would expect: all things being equal, audiences are substantially higher in the darker and colder months from November to February. A novel feature of our model is the inclusion of a dummy variable to capture the effect of the Christmas holidays on audience size. During this busy period of the English season, audience size appears to be about 10% higher than if the same matches had been scheduled for a regular weekday (or weekend). Presumably this extra consumption can be monetised in the television contract and to that extent the practice of continuing to provide matches through what would be a midwinter break in much of Europe is validated. Quantification of the effect should allow a rational assessment, with the extra revenue balanced against perceived costs, such as higher risk of player injuries where there is no sustained period of rest during the August-to-May season.

Which broadcasting outlet shows a game proves to matter a lot. In the first season, a match shown on BT Sports, a newcomer to the field, was predicted to attract an audience only 46% of that which Sky Sports would be expected to achieve. By the last season, BT Sports had achieved greater penetration of the market and was reaching an audience about 60% of Sky Sports'. The requirement to split the contract between two broadcasters was imposed on the EPL by a ruling made under European competition law. Butler and Massey

2019) argued that having a second broadcaster actually hurt consumers by raising the cost of viewing. Here we see an apparent cost measurable in terms of lost viewing time.

Perhaps the most revealing results on controls are those on club dummies. Table 3 displays the results from this part of the regression equation for which results on other elements were reported in Table 2, column 1 (our preferred model). AFC Bournemouth was the reference club. Together, these results show the power of brands in football. Effect sizes sometimes dominate any contribution to audience size from our focus variables. As in Spain (Pérez, Puente, and Rodríguez 2017), two clubs stand out in terms of appeal to a national audience. If either Liverpool or Manchester United were substituted for AFC Bournemouth in a televised match, the ‘brand effect’ alone would be predicted to raise audience size by about 75%. But, unlike Spain, there is a clear hierarchy of several other clubs which have substantially higher drawing power than a group of clubs similar to AFC Bournemouth. With the sole exception of Southampton, all of the clubs with this elevated drawing power are located in either the North of England or London. The strongest among them (Arsenal, Chelsea) have achieved major success relatively recently but some clubs with still significant drawing power, such as Newcastle and Sunderland, continued to be popular for viewing despite decades of weak performance. Manchester City was the dominant club in our data period but its success was a new phenomenon and evidently it had not (yet?) accumulated the appeal of Liverpool and Manchester United, which both performed somewhat under-par in most of the seasons we cover. The considerable variation in brand appeal across clubs points to one weakness of a relegation regime compared with closed leagues. Performance on the field may lead to the loss of a club or clubs with significantly greater audience appeal than those which replace them. For example, Newcastle lost its place in the EPL in 2016 and Sunderland its place in 2017, which will have dented aggregate audiences over the following season in each case. More generally, by controlling carefully for player quality, outcome

uncertainty and match significance, we have demonstrated how important brands are in English football and how enduring their ability to bring in audiences can be.

TABLE 3  
Club dummy coefficients. AFC Bournemouth is the reference club

	coeff.	t
Manchester United	0.560***	10.90
Liverpool	0.549***	11.23
Arsenal	0.364***	7.52
Chelsea	0.324***	6.32
Tottenham Hotspur	0.297***	5.87
Manchester City	0.232***	4.56
Everton	0.231***	5.10
Newcastle United	0.224***	4.84
Queens Park Rangers	0.158**	2.27
Leicester City	0.152***	2.70
Southampton	0.147***	3.04
West Ham United	0.135***	2.83
Sunderland	0.119**	2.10
Crystal Palace	0.082*	1.80
Watford	0.078*	1.67
Norwich City	0.062	0.88
Huddersfield Town	0.061	0.74
Hull City	0.060	0.85
Middlesbrough	0.021	0.24
Swansea City	0.021	0.33
Stoke City	0.018	0.29
West Bromwich Albion	0.016	0.31
Burnley	0.010	0.20
Brighton and Hove Albion	0.001	0.01
Wolverhampton Wanderers	-0.056	0.43
Fulham	-0.103	0.88
Cardiff City	-0.111	1.36

\*  $p < 0.1$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$

## VI. CONCLUDING REMARKS

Our motivation in this paper was to address weaknesses we found in the preceding literature on the television demand for soccer and other sports, with the most prominent of all soccer leagues as the template. This involved taking greater care than in some previous literature over the choice of dependent variable and fully specifying the model so as to include accurate representation of player quality, outcome uncertainty and match significance. Employing metrics devised in the tradition of sport analytics rather than sports economics facilitated achieving results which should be of direct service to sports and

broadcasters. For economists, the results which stand out are the lack of support for the uncertainty of outcome hypothesis considered at the match level and, conversely, the importance to viewers of seasonal outcomes. Consideration by economists of how leagues should be organised has long been influenced by their intense focus on competitive balance and outcome uncertainty. But our new findings on match significance, which, once properly measured, proves to be important to the audience, points to new avenues to be explored when looking to what competition formats would be most appealing to consumers. For sports leagues below the rank of the most elite, further research focused on attendance demand, their major revenue source, should use similar metrics as here to assess the preferences of the stadium audience and again use results to stimulate possible reform in how competitions are organised.

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